

Information regarding how Valuations will be carried out by One Stop Property Solutions

14 May 2020

Safe Valuation Procedures

- Prior to the valuation we will ask you the following questions:
 - ✓ Has anyone in the home had COVID-19?
 - ✓ Has anyone at home displayed COVID-19 symptoms or not yet completed a required period of household self-isolation?
 - ✓ Do you or anyone in your family have any COVID-19 symptoms?
 - ✓ Is there someone in the property that could be/is in the high-risk category? If so, they should ideally not be present in the property. Can a representative be appointed in their place?
- We will avoid any physical contact whilst at your property, this includes handshaking.
- We will keep 2m away from you at all times to ensure social distancing is adhered to.
- We will request that you open all doors, loft hatches and as many windows as possible, before we arrive at your home.
- We will not touch any surfaces during our visit.
- We will use hand sanitizer before we enter your home and will have available gloves and face masks if you require us to use them.
- Following the inspection, we can either have a short discussion with you as long as social distancing measures can be maintained or we can follow up with a zoom video presentation. We will discuss this with you and decide together what is most appropriate and what you are most comfortable with.

Signs and symptoms of COVID-19

The following symptoms may develop in the 14 days after exposure to someone who has COVID-19 infection:

- dry cough
- sore throat
- difficulty in breathing
- tiredness
- fever

Generally, these infections can cause more severe symptoms in people with weakened immune systems, older people, and those with long-term conditions like diabetes, cancer and chronic lung disease.

How COVID-19 is spread

From what we know about other coronaviruses, spread of COVID-19 is most likely to happen when there is close contact (2 metres or less) with an infected person.

It is likely that the risk increases the longer someone has close contact with an infected person. Droplets produced when an infected person coughs or sneezes containing the virus are the main means of transmission.

Whenever possible, avoid touching your face.

There are two main routes by which people can spread COVID-19:

- infection can be spread to people who are nearby (within 2 metres) such that droplets could be inhaled into the lungs.
- it is also possible that someone may become infected by touching a surface, object or the hand of an infected person that has been contaminated with respiratory secretions and then touching their own mouth, nose, or eyes (such as touching door knob or shaking hands then touching own face)