

The Giggs Group: Making safety a priority during COVID-19



Safe Home Access Process

Our priority is to ensure the health and safety of all of our clients and staff during this difficult time. Please help us make your viewing safe by making sure you have understood the following:

1. Please let us know if you are well



Is anyone within your household registered on the clinically vulnerable list?



Is anyone in your household showing symptoms of coronavirus, even if they are mild:

- a high temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- a new, continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- a loss or change to your sense of smell or taste – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal



If you answer YES to the above questions, please call your Property Professional immediately. We will not be able to enter your home.

2. Please open doors and windows prior to our arrival

3. Please wash your hands

Our Property Professionals will wash their hands on arrival.



4. Please wait outside

Please keep a minimum 2m distance at all times and wait outside your home if the weather permits, otherwise please stay in a separate room while we access other parts of your home.



5. We will be wearing PPE

We will be wearing a face mask for each property viewing, so please don't be surprised.

6. Please clean and disinfect

We recommend that you clean and disinfect all areas of your home after we leave your property.



Thank you for your cooperation in making our work in your home as safe as possible.